

Operating & Supervising Instructions & Health & Safety Responsibilities

(Please read this document in full before you use our equipment)

This document is used to outline the major responsibilities you as the supervising party have while you are supervising the children using inflatable equipment.

It notes:

1. The responsibilities you have to supervise and monitor the equipment as well as the children AND;
2. Operating instructions for the equipment

It should be restated that *Hire Group* does not provide supervising services. We install the equipment and prepare it ready for use, while yourselves (as the supervising party) are able to watch the children and examine the equipment during use. This document provides operating instructions which will give you guidance on how to operate and supervise the equipment

The major responsibility you have during the day is to ensure that the equipment remains secured and nothing happens during the day to dislodge the equipment. This can have the most dangerous outcome as any airborne inflatables are known to have seriously injured or killed children.

We want to reiterate that there is no reason that the castle should lift off the ground after we have set it up. Our workers are trained to set up the equipment property, assess the conditions and check their work is up to standard.

We suggest that you set a timer for every 30 minutes while the kids are playing to remind yourself and the other supervising parties to check the secured points of the equipment

If the equipment is being used outside, we cannot operate in winds of greater than **35km/h**. In all other outdoor conditions, we secure the equipment with either 18 inch ground stakes (on grass) or heavy sandbags (if on hard surfaces).

In an abundance of caution, we require (with no exception) that the supervising parents or other adults conduct regular checks on the secured equipment and the tie down points every 30 minutes to make sure that there are no signs of the equipment becoming dislodged.

Any sign (or uncertainty) should be communicated to our team as soon as possible 0800 424 438 and the castle deflated.

We stress again the importance of vigilant adult supervision. For a variety of reasons out of everyone's control, **the inflatable may deflate while children are enjoying the equipment.** Reasons can

include and are not limited to; a fault in the electricity, the blower being turned off or the blower tube becoming dislodged from the blower.

While we do not expect this to happen, we have acknowledged that this can be scary for adults and children involved, should it happen.

Our equipment is designed to standards which allow for there to be adequate time for children to dismount and exit the inflatable. Despite this, it is the responsibility of supervising adults to usher the children out of the inflatable as soon as possible.

Should there be a slide, please instruct other adults to stand by the slide, simply holding the vinyl up to ensure that it does not fall to the ground in a dangerous manner (too fast, directly on its side).

These two issues are what we consider to be the biggest risks during the actual use of the equipment and will remain the primary responsibilities of those who have elected to supervise the kids playing (you).

Otherwise, the rules of fair play and playing between the right age groups are encouraged. Knocks between children are common and supervising parents must make sure that all kids are playing to their abilities and using the equipment as they should be.

If you have any questions at all, please feel free to reach out and we will do our best to help you out.

Operating, Supervising and Safety Instructions

1. Adult supervision is required at all times.
2. Remove shoes, eyeglasses, jewellery, and any sharp objects before entering the bouncy castle.
3. Do not overcrowd the bouncy castle; ensure it is used by the recommended number of children at a time.
4. No rough play, flips, or somersaults are allowed.
5. Keep food, drinks, and pets away from the bouncy castle.
6. Only compatible age groups should play together.
7. Users should enter and exit the castle carefully and without pushing or shoving.
8. Jump and play safely, ensuring feet are beneath you and hands are used for balance.
9. No climbing on the walls, pillars, or roof of the castle.
10. No hanging on the netting or roof inside the castle.
11. In case of strong winds (above 35 km/hr) shut off inflatable immediately
12. Patrons should be able to climb in and out of the inflatable themselves. If they have difficulty, you can assist by lifting them underneath their arms. If they have consistent difficulty, consider offering alternate entertainment solutions as the equipment may not be best suited to their abilities.
13. Watch out for unnatural yelling/screaming sounds, or any indication that patrons are in pain. If you need to enter the inflatable to assist any patrons, please ask another adult to supervise the equipment while you climb in. Ask the able patrons to remove themselves to allow you time and space to aid the patron in need.
14. The only controls you have access to will be the button to inflate and deflate the castle. This is on the blower and can be switched off and on when wanting to inflate or deflate the castle.

This can be sped up by opening the rapid deflation vents on the side of the units (under velcro and behind zip)

15. Wind Speed is to be watched through the “Windy” app. Please download this and view the wind speeds in your area. Anything over 35 km/hr will require the equipment to be turned off.

Size of Kids:

1. In 3x3 Units - 5-6 Children, Max Weight 272kg
2. In 4x4 Units - 8 Children, Max Weight 362kg
3. In 5x5 Units - 10 Children, Max Weight 453kg
4. For Epic Slide - 8 Children, Max Weight 362kg
5. For Obstacle Courses - 4 Children at a time, Racing

Loading Patrons:

Ensure that the bouncy castle is properly set up and securely anchored.

Assign a responsible adult to supervise the entrance and make sure children enter one at a time.

Remind patrons to remove their shoes, eyeglasses, jewellery, and any sharp objects before entering.

Encourage patrons to bounce and play safely inside, emphasising the guidelines for use.

Unloading Patrons:

Designate a responsible adult to supervise the exit area of the bouncy castle.

Remind patrons to exit one at a time, being cautious when passing each other.

Assist younger children in safely exiting the bouncy castle, if needed.

Remind patrons to collect their belongings (e.g., shoes, eyeglasses) before leaving the area.

If there are multiple sessions, clear the bouncy castle completely before allowing the next group in.

Additional Tips:

Ensure there is proper supervision at all times to enforce safety rules and prevent overcrowding.

Encourage patrons to take turns and be mindful of others while inside the bouncy castle.

If there are age or size restrictions, enforce them to ensure safe play.

If a patron is using the bouncy castle inappropriately or violating safety rules, kindly instruct them to stop or exit the castle.